



BOHIOSYSTEM

• SERVICES CATALOG • BOHIOSYSTEM

Services Catalog

Fifteen practice areas covering the full technology lifecycle: from strategy to daily operations, with a single technical lead.

DOCUMENT

BS-SVC-000

VERSION

1.0

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PREPARED BY

BohioSystem

BohioSystem

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EXECUTIVE SUMMARY

BohioSystem is an end-to-end technology engineering company: we design, build, protect, and operate an organization's entire technology ecosystem.

This catalog presents the fifteen areas we work in. They can be engaged separately or combined into a comprehensive program, depending on what the business needs at any given time.

Our value proposition is simple: **a single technical lead** for infrastructure, cloud, development, security, automation, data, and ongoing support. Fewer vendors to coordinate, and fewer arguments over whose job it is to fix something.

15

SERVICE AREAS

**End
to end**

SCOPE

24/7

MANAGED OPERATION

**Multi
cloud**

AWS · AZURE · GCP

01

The full portfolio

01 Software Engineering

04 Design and Identity

07 Infrastructure

10 Business Automation

13 Technology Talent

02 Technology Architecture

05 Cloud & Platform

08 Managed Services

11 Data & BI

14 Strategic Consulting

03 Enterprise Solutions

06 DevOps & Operations

09 Artificial Intelligence

12 Cybersecurity

15 Smart Buildings & IoT

Each area has its own service datasheet, available separately, detailing capabilities, deliverables, technologies, and commitments.

02

Build

The areas that create what did not exist before.

01 Software Engineering

Custom software that withstands growth and that someone else can maintain years after delivery.

Web applications and portals · APIs and integrations · Legacy system modernization · Quality and automated testing · Continuous delivery · Documentation and handover

02 Technology Architecture

The decisions that are expensive to reverse, made with sound judgment and documented so the team knows why.

Architecture design · Evaluation of existing platforms · Documented decisions (ADR) · Design for availability · Data architecture · Technical governance

03 Enterprise Solutions

The platforms that sustain daily operations, configured around the actual process rather than a module catalog.

Odoo implementation · E-commerce with Shopify · Cross-platform integration · Custom development · Data migration · Adoption and support

04 Design and Identity

Identity and product experience delivered as a system, so the team can produce work without depending on a designer.

Brand identity · Design system · Product design · Accessibility · Assets and templates · Manual and handover

03

Sustain

The areas that keep operations running.

05 Cloud & Platform

Reproducible, governed cloud infrastructure with costs under control from day one.

Cloud architecture · Phased migration · Infrastructure as code · Governance and security · Cost control (FinOps) · Internal platform

06 DevOps & Operations

Making deployment stop being a risky event and become routine, with the ability to roll back in minutes.

Continuous integration and delivery · Observability · Reliability (SRE) · Containers and orchestration · Incident management · Delivery pipeline security

07 Infrastructure

The physical and logical foundation the business runs on, documented and with proven continuity.

Design and implementation · Enterprise networks · Backup and continuity · Virtualization · Inventory and documentation · Monitoring and maintenance

08 Managed Services

We take on daily operations under measurable, verifiable service-level agreements.

Service desk · Monitoring and response · Preventive maintenance · Continuity management · Change management · Reporting and continuous improvement

12 Cybersecurity

Controls sized to actual risk, prioritized by impact rather than a product catalog.

Security assessment · Identity and access management · System hardening · Monitoring and detection · Incident response · Culture and awareness

04

Leverage

The areas that turn what already exists into an advantage.

09 Artificial Intelligence

AI applied where it produces a measurable result, with human oversight wherever the consequences demand it.

Assistants over your own documentation · Document extraction · Classification and routing · Conversational assistants · Decision support · AI governance

10 Business Automation

Eliminating repetitive manual work by connecting the systems the company already uses.

Application integration · Approval workflows · Automated reports · Automated communication · Document processing · Workflow oversight

11 Data & BI

A single version of every number, so meetings discuss the business instead of arguing over the figure.

Source integration · Analytical model · Metrics dictionary · Dashboards by level · Data quality and governance · Advanced analytics

15 Smart Buildings & IoT

Automation and monitoring of physical spaces, with local control and data that stays in-house.

Space automation · Metering and energy efficiency · Environmental sensing and monitoring · Security and access control · Distributed sites · Integration with business systems

05

Support

The areas that bring judgment and capacity to the client's team.

13 Technology Talent

Technical profiles embedded in your team under your direction, with replacement and continuity guaranteed.
Team augmentation · Turnkey team · Technical lead · Knowledge transfer · Technical recruitment · Continuity coverage

14 Strategic Consulting

Independent judgment on what to invest in and in what order, with no commission from any vendor.
Technology assessment · Prioritized roadmap · Alternatives evaluation · Advisory to leadership · Budget and governance · Change management

06

How we work

In short stages, with something verifiable at the end of each one.

PHASE	WHAT HAPPENS	WHAT YOU KEEP
01 · Discovery	We understand the business, the current state and the real constraint.	Diagnosis and agreed scope.
02 · Design	We define the solution, its risks and its execution plan.	Architecture and milestone plan.
03 · Build	We implement in verifiable increments, not in a single delivery.	Functional progress per milestone.
04 · Go-live	Controlled deployment, testing and knowledge transfer.	Solution in production and team trained.
05 · Evolution	Operation, measurement and continuous improvement under a service agreement.	Periodic report and living roadmap.

07

Engagement models

MODEL	HOW IT WORKS	WHEN IT FITS
Fixed project	Defined scope and deliverables, agreed price and timeline.	Bounded needs with a clear objective.
Monthly retainer	Reserved team capacity month to month.	Continuous evolution and sustained support.
Dedicated team	Profiles assigned exclusively under your direction.	Long programs or high workload.
Hour bank	Consumable hours with agreed priority.	Variable demand or one-off work.

08

What sets us apart

A single point of accountability

One technical conversation for the entire platform.
No incident starts with an argument over whose job it is.

No vendor lock-in

We document and train so your team can carry on without us. It is a principle, not an add-on.

We say no

When the best decision is not to invest, to postpone, or to solve it without technology, that is what you will hear.

Technology independence

We do not sell licenses or receive commissions from vendors. The tool is chosen for the problem.

Everything we do is measured

Every engagement is delivered against success criteria agreed before it starts and verifiable when it ends.

The work is yours

Code, documentation, configuration, and data stay on the client's side from day one.

09

Next step

GET STARTED

A one-hour session, at no cost, to understand your situation and tell you honestly whether we can help and where it makes sense to start.

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WEB

bohiosystem.dev

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